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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
Assignee: BroadJump, Inc. (now part of Motive Communications, Inc.)
Title: Self-Managing Software Agents With Introspection
Serial No.: 09/542,274 Filed: April 4, 2000
Examiner: Hoang Vu A. Nguyen Group Art Unit: 2122
Docket No.: MTV0015US

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POWER OF ATTORNEY BY ASSIGNEE OF ENTIRE INTEREST

Sir:

The above-identified assignee, a Delaware corporation, hereby revokes all powers of attorney previously given and appoints the attorneys and/or agents identified below to prosecute the above-identified application and to transact all business in the United States Patent and Trademark Office in connection therewith:

Marc R. Ascolese (42,268); Samuel G. Campbell (42,381); Justin M. Dillon (42,486); Brenna A. Brock (48,509); D'Ann Rifai (47,026); Eric A. Stephenson (38,321).

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ASSIGNEE CERTIFICATION UNDER 37 CFR 3.73(B)

The undersigned representative of the above-identified assignee certifies that the above-identified assignee is the assignee of the entire right, title and interest in the above-identified patent application by virtue of a chain of title from the inventors of the above-identified patent application to the above-identified assignee as shown below:

1. The document was recorded in the Patent and Trademark Office at Reel 010726, Frame 0270.
2. The assignee of the entire interest, BroadJump, Inc., merged with Motive Communications, Inc., as evidenced by a copy of the Delaware Secretary of State Certificate of Ownership effective May 5, 2003 and a copy of the Texas Office of Secretary of State Certificate of Merger effective May 14, 2003, both submitted herewith. These documents are being simultaneously submitted for recordation in the USPTO.

The undersigned (whose title is supplied below) is empowered to sign this certificate on behalf of the above-identified assignee.

8-25-03

Date



MOTIVE COMMUNICATIONS, INC.

Wesley Jones

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